



Mobile Banking & Text Banking

To access Mobile and Text Banking on your phone you must first have access to HealthShare Credit Union Online Banking. If you do not have access to Online Banking please come to one of our locations to speak with a member service representative to get set up.

Mobile Banking

You must have internet capability and access on your mobile device to use HealthShare Credit Union Mobile banking. To begin using HealthShare Credit Union Mobile Banking, just download the mobile banking app from Apple or Google Play. Once you have the mobile app on your phone, you will use your same user id and password that you use for mobile banking at www.healthsharecu.org. Once logged in, you have the ability to access your account balances, make transfers, deposit checks and view eDocuments.

Text Banking

To use HealthShare Credit Union Text Banking you must have Text Messaging capability on your Mobile Device. To set up Text Banking, you must login to your Online Banking on your computer at www.healthsharecu.org. Once you have accessed your Online Banking you must go to *Preferences* at the top of the page. Once there, go to *Text Message Setup* at the bottom of the left menu. You must enter the 10 digit phone number, without dashes, of the mobile phone you would like to use when accessing your Text Banking. Then select your *cell phone carrier* and click *Send Verification Code*. A code will be sent to your phone instantly via text message. Once you have received your six digit code, enter it into the *Verification Code Box* and click *Finish Setup*. You are able to set up more than one phone with this system. If you would like to set up an additional mobile device simply click on *Phone Setup*, under the setup area, and repeat the process.

On the setup page you will see a list of your Accounts with a *Text Name* Field. These are the default Names in which you will use for each of your accounts when using Text Banking. You have the ability to change these names to anything you would like.

Now that your phone is set up, you have the ability to access many different time saving features on your mobile device. To get your account information by using Text Banking you will enter ghccu@camsbycbs.net in the contact field of your Text message. In the body of the Text message you will enter one of the following codes to retrieve your information.

Command	Function
ACC	Lists account nicknames
Alert	Establishes eAlert for outstanding checks
Alert X	Establishes eAlert for check X
Bal	Gives balances for all accounts
Bal All	Lists the balance for all accounts
Chk	Lists the last few cleared checks
Chk X	Retrieves status information for check X
Help X	Retrieves detail information about command X
Info	Retrieves a list of commands
Last	Retrieves the last few transactions of all account
Last X	Retrieves the last few transactions for account X
Tra X Y Z	Transfer funds from account X to account Y and Z is the amount
More	Retrieves the next few transactions or checks

- X in the above chart means an account Text Name that you established in Internet Branch.
- If you just want your savings account balance you would type: LAST 99 (*the 99 is for your primary savings account*).
- If you would like to do a transfer of \$100.00 from savings to checking, you would enter: TRA 99 85 100

Step #1: Enter ghccu@camsbycbs.net as the number to send the text message to.

Step #2: In the body of the text message enter the information you are requesting. In this example, I am inquiring the balance of Share 99 account. Below that, I am transferring money from my savings to my checking account.

Step #3: Press Send. You will receive a text message with your balance inquiry or a confirmation that your transfer was complete.



Description of Account	Text Name for Account
85 Share Draft (Checking)	85
99 Share (Savings)	99
91 Escrow Account	91
70 Super Rate (Money Market)	70
01 Personal Loan Account	01

Helpful Tips:

- Save ghccu@camsbycbs.net as a contact or speed dial for easier access.
- Everyone is able to make balance inquiries and transfers.
- Both Mobile and Text Banking are real-time activity.
- Standard text messaging rates will apply.